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ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC.

ASTAC.net

DEVICE TRADE IN RETURN TERMS & CONDITIONS

The terms and conditions below described your rights and obligations under this limited agreement ("Agreement") permitting a Device (defined below) return ("Return") to Arctic Slope Telephone Association Cooperative, Inc. ("ASTAC"). A Return is currently available for the following: 1) early trade-in/turn-in program (as permitted under the terms of your installment plan agreement); 2) early trade-in/turn-in program based on current promotion. With a Return, you agree, represent, warrant, accept, and acknowledge the following:

- The wireless device/Smartphone ("Device") is not lost or stolen, and you are the sole and rightful owner of or otherwise expressly authorized to return the Device which is free of third-party liens or claims.
- The unique numeric identifier for the Device being returned and account number may be provided to law enforcement.
- If Device return is unsuccessful, or if there is any outstanding for the Device, you must pay the remaining installment charge/balance under Device installment plan agreement.
- ASTAC, its vendors, affiliates, designee(s), and suppliers are not able and will not return any Device. **You are transferring Device ownership rights to ASTAC, its affiliates, its designee(s), vendors, and suppliers without ability for Device or information return.**
- You have completed a factory reset on your Device, including: 1) ERASED ALL PERSONAL, CONFIDENTIAL OR SENSITIVE INFORMATION ("INFORMATION") FROM AND DEACTIVATED APPLICATIONS AND SERVICES ON THE DEVICE; 2) REMOVED THE SIM CARD AND MEMORY CARD; AND 3) PERFORMED A FACTOR RESET. ASTAC, ITS AFFILIATES, ITS DESIGNEES, VENDORS AND SUPPLIERS DO NOT GUARANTEE AND ARE NOT RESPONSIBLE FOR REMOVAL OF INFORMATION ON THE DEVICE. After Device return, all Device information is not recoverable. Information on how to complete a factory reset on your Device can be obtained from ASTAC at <https://astac.net/Tradeln>
- You certify that your Device is working, consistent with the definition of a working device found at <https://astac.net/Tradeln>

- The conditions, specifications, and other representations you have provided regarding the Device are accurate. The final appraisal value of the Device may be adjusted if ASTAC, its affiliates, its designees, vendors, or suppliers determine the Device received does not accurately match the condition, specifications, and other representations you provided.
- You are responsible for previous or subsequent charges incurred before, during, or after return of the Device.
- If participating in early trade-in/turn-in program, you must be at least 18 years old to participate.
- ASTAC, ITS AFFILIATES, ITS DESIGNEE(S), VENDORS AND SUPPLIERS SHALL NOT BE LIABLE UNDER ANY CIRCUMSTANCES FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, PUNITIVE, INCIDENTAL OR EXEMPLARY DAMAGES, WHETHER FORESEEABLE OR UNFORESEEABLE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, ARISING OUT OF ANY DEVICE RETURN OR WITH RESPECT TO THE DEVICE, INCLUDING DAMAGES RELATED TO THE INFORMATION LEFT ON DEVICE.
- TO THE EXTENT PERMITTED BY LAW, YOU AGREE THAT ASTAC, ITS VENDORS AND SUPPLIERS WILL NOT BE LIABLE FOR DAMAGES THAT EXCEED THE ASTAC APPRAISED VALUE OF THE RETURNED DEVICE.
- You agree to accept payment for your Device in the form of a credit to your ASTAC account or to be applied in the form of a credit towards your new device purchase, lessening the monthly installment rate or the initial payment for your new device.
- You have wireless service under a separate Consumer Service Agreement or an ASTAC business or government agreement (in any case the "Service Agreement") and the Terms and Conditions found at <https://www.astac.net/termsandconditions> . Except as prohibited by applicable law, the Choice of Law and Forum provisions of your Service Agreement and Terms and Conditions are incorporated by reference in this Agreement and will survive termination of your Service Agreement. Accordingly, ALL disputes under this Agreement shall be resolved in accordance with the provisions in your Service Agreement and Terms and Conditions.
- Except as explicitly modified herein, the Service Agreement and Terms and Conditions found at <https://astac.net/policy-security> govern this Agreement.

Customer Signature: _____ Date: _____

Customer ASTAC Account Number: _____

INTERNAL USE ONLY:	
Agent Name: _____	Agent Signature: _____
Device IMEI: _____	Make/Model: _____
Agreement #: _____	